



SOLARCOMM WIRELESS RETURN AUTHORIZATION FORM

TODAY'S DATE: _____
 COMPANY NAME: _____
 CONTACT NAME: _____
 PHONE NUMBER: _____
 FAX NUMBER: _____

RA #
For SOLARCOMM use only.

ITEM	MODEL #	ESN# (DEC OR HEX)	INVOICE DATE	INVOICE #	REASON FOR RETURN
1					
2					
3					
4					
5					
6					
7					
8					
9					
10					

SOLARCOMM USE ONLY

NEW OEM PHONES OR CARRIER RETURNS THAT ARE IN NEED OF REPAIR AND HAVE MORE THAN SIXTY (60) MINUTES AND/OR ARE 30 DAYS FROM THE ORIGINAL INVOICE DATE MUST BE SHIPPED TO THE MANUFACTURER. SOLARCOMM WIRELESS WILL PROVIDE ALL MANUFACTURES INFORMATION UPON REQUEST.

1. All returns require an RA# provided by SOLARCOMM WIRELESS. We will not process phones without an RA # issued from SOLARCOMM.
2. All RA requests must include, model, esn#, invoice date, invoice number and a detailed description of the problem. Any incomplete forms will be sent back without an RA#.
3. We will not process phones not included on this form. We will return them without being repaired or exchanged.
4. Once an RA# is issued, product must be returned within 10 days to SOLARCOMM WIRELESS, 1214 N STADEM DR TEMPE, AZ 85281. After 10 days, product will not be accepted.
5. Customer must pay for all shipping charges on product sent back to SOLARCOMM WIRELESS.
6. SOLARCOMM WIRELESS will offer credit or exchange on any D.O.A. product for a period of seven (7) days from receipt of merchandise. All returns must include original box (with no markings or writing), accessories and manual. If the product returned is missing any of the previously stated items, the return request will be denied.
7. Customer agrees that SOLARCOMM WIRELESS offers no warranty with respect to any new or carrier return OEM product sold. The manufacturers warranty, passed through SOLARCOMM WIRELESS to customer hereunder, shall be in lieu of any other warranty, expressed or implied, including without limitation any implied warranty of merchantability of fitness for any particular purpose.