SOLARCOMM WIRELESS RETURN AUTHORIZATION FORM

TODAY DATE: _____

COMPANY NAME: _____

CONTACT NAME: _____

PHONE NUMBER: _____

FAX NUMBER: _____

FAX NUMBER:

Submit | Print

RA #
For SOLARCOMM use only.

QTY	MODEL #	ESN# (DEC OR HEX)	INVOICE DATE	INVOICE #	REASON FOR RETURN (TROUBLE DESCIPTION)	SOLARCOMM USE ONLY

0 ITEMS IN THIS FORM

NEW OEM PHONES SOLD THAT ARE IN NEED OF REPAIR AND HAVE THAN THIRTY (30) MINUTES AND/OR ARE 21 DAYS FROM THE ORIGINAL INVOICE DATE MUST BE SHIPPED TO THE MANUFACTURER, SOLARCOMM WIRELESS WILL PROVIDE ALL MANUFACTURES INFORMATION UPON REQUEST.

1. All returns require an RA# that provide by **SOLARCOMM WIRELESS** by e-mail, fax or telephone.
2. All items requiere the ESN information from the phone and the specific problem. We will not process phones if not are include in this form. We will return without process.
3. Once an RA# is issued product must be returned within 10 days to **SOLARCOMM WIRELESS 1214 N STADEM DR TEMPE, AZ 85281**. After 10 days product will not be accepted.
4. Customer must pay for all shipping charges on product sent back to **SOLARCOMM WIRELESS.**
5. **SOLARCOMM WIRELESS** Will offer credit or exchange on any D.O.A. product for a period of seven (7) days from receipt of merchandise. All returns must include original box (with no markings or writing), accessories and manual. If the product returned is missing any of the previously stated item the return request will be denied.
6. Customer agrees that **SOLARCOMM WIRELESS** offers no warranty with respect to any new OEM product sold. The manufacturers warranty, passed through **SOLARCOMM WIRELESS** to customer hereunder, shall be in lieu of any other warranty, expressed or implied, including without limitation any implied warranty of merchantability of fitness for any particular purpose.
7. New OEM phones sold that are in need of repair and have more than thirty (30) minutes and/or are 21 days from the original invoice date must be shipped.